

Notice on Genotyping Service Availability in December 2021 and January 2022



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Dear partners,

The month of December will likely see restricted genotyping services and processing delays due to holiday schedules and COVID and supply chain situations.

As such, please note that if you send samples in December, you will likely experience delays. We encourage you to consider sending samples in **January, 2022**.

For reference, Intertek's schedule is below. Please include Ana in communications with Intertek for Africa and Latin America and Rajaguru for Asia.

Sorry for the inconvenience and we hope you can adapt your schedule to these changes.

We wish you a great holiday season.

Notice from Intertek:

Please note that the lab will have different opening hours on certain dates in December and January:

December 10th: The lab closes at 1 pm

December 23rd: The lab closes at noon

December 24th: The lab is closed

December 30th: The lab closes at noon

December 31st: The lab is closed

January 5th: The lab closes at 3 pm

January 6th: The lab is closed

We will not be able to process any samples with same day service on dates where the lab closes early.

The lab will have reduced staff from December 20th to January 10th due to the holidays. We will do our very best to process your orders, but please note that there may be delays in our services during this time.

We apologize for any inconvenience this may cause.