

Lab Service Process Group SIPOC

Lab Service Process Team July 11, 2023

SIPOC- Lab Service Processes



S Supplier	l Input	P Process	O Output	C Customer
Service requestor	 BR lab services (Service type, billing info, lab service parameters, shipping and logistics info) 	Service Request	Request for lab services	Service labs (internal & external)
 Service labs (internal & external) 	 Request for lab services, shipping and logistic info, sample QC, billing info, calibration/ validation 	Service Proper	 Lab services data, data QC/ validation, invoice 	BR lab services team
BR lab services team	 Lab service data, Service validation, billing input 	Service Delivery	 Lab data ready for use, invoice 	Service requestor

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Lab Services Process

Service Request



- Order planning
- Order creation
- Sample collection/ preparation
- Sample logistics



Service Proper



- Sample QC
- LIMS
- Sample analysis/ processing



Service Delivery

- Data delivery
- Data QC
- Invoicing/ cost recovery





Document Management Information

Responsible Owner	Eng Wha Ng, BR Initiative Lead and Process Owner Lab Service Processes		
Editors	Eng Wha Ng, Karin Håkansson (Process Consultant)		
Design Team	Lab Service Process Team (LSPT)		
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Approver	Steffen Weber, Operations Enhancement Lead (ad int.)		
Approving Team	Process Management Team (PMT), Senior Director Breeding and Pre-Breeding, Senior Director Breeding Research Services, ABI Initiative Lead, BRI Initiative Lead		
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Reference Document	GIMT-Breeding Process Model (BPM)-FINAL-20230303.pptx		